1:00pm - 2:30pm
Masterclass Elective
Digital first community engagement
Speakers: Mel Hagedorn, Engagement Manager and Nathan Connors, Learning and Practice Manager, Bang the Table

1:00pm - 2:30pm
Workshop Elective
Connecting public participation and politicians
Speaker: Associate Professor Jennifer Lees-Marshment, Auckland University

3:00pm - 5:30pm
Masterclass Elective
Citizens’ juries
Starting with the end in mind – addressing the challenges that come at the end of a jury process.
Speaker: Nicola Wass, Senior Executive – Engagement, Straight Talk part of the RPS Group

3:00pm - 5:30pm
Workshop Elective
Yarning circle
Interactive discussions about challenges and learnings for engaging First Nations communities
Speakers: Elle Davidson, Indigenous Engagement Leader, GHD and Seraphine Bray, Indigenous Services Leader, GHD

5.45pm - 6:30pm
Young and Emerging Professionals Mixer, Hotel Lobby Bar

6.30pm - 8.30pm
Welcome Reception, Fountain Terrace

Thank you to the Masterclass Sponsor, Bang the Table
DAY TWO

Wednesday 24 October

7:30am
// Registration desk open, Woolshed Conference Centre foyer

7:30am - 8:30am
// Barefoot "Wedding Breakfast" on the Marina Lawn sponsored by RPS Group

8:20am - 8:45am
// Welcome to Country Ceremony, Marina Lawn

9:00am - 10:40am
// Conference opening and keynote session 1
Shaking it up: behaviour change

10:40am - 11:10am
// Morning tea

11:10am - 12:50pm
// Keynote session 2
Shaking it up: engaging with First Nations

12:50pm - 1:45pm
// Lunch

1:45pm - 3:00pm
// Shake it out: breakout sessions

3:00pm - 3:30pm
// Afternoon tea

3:30pm - 5:00pm
// Shake it out: breakout sessions

5:00pm - 5:30pm
// IAP2 Australasia Board Q&A Session, Romney Room

5:30pm - 6:15pm
// IAP2 Australasia Annual General Meeting, Romney Room

7:00pm – 7:30pm
// Pre-Dinner Drinks, Macarthur Terrace, InterContinental Sanctuary Cove

7:30pm – 11:00pm
// Core Values Awards Gala Dinner, Macarthur Ballroom, InterContinental Sanctuary Cove

9:50am - 10:40am

Shaking it up: behaviour change (Macarthur Ballroom)

Associate Professor Liam Smith

Liam Smith is the Director of BehaviourWorks Australia (BWA) at the Monash Sustainable Development Institute, and one of Australia’s leading authorities on behaviour change. Liam’s primary research interest is human behaviour and he has investigated several behavioural antecedents including emotion, attitudes, norms and values. Liam is committed to using behavioural science to tackle public policy issues for the benefit of individuals and society at large. Liam will share the value of community engagement in undergoing his research, and his insight into what he has found to be the best tool to really get community to change certain habits. He will also explore some of the major behaviour change projects on the horizon in Australia.

11:10am - 12:50pm

Shaking it up: engaging with First Nations (Macarthur Ballroom)

Shelley Reys AO, CEO, Arrilla Indigenous Consulting and Partner, KPMG

Shelley has more than 25 years of experience in the Aboriginal and Torres Strait Islander and reconciliation landscape. She was the inaugural Co-Chair of Reconciliation Australia, was awarded the Order of Australia for her work in the Indigenous arena and was named one of the Australian Financial Review’s ‘100 Women of Influence’. Shelley is an Indigenous woman of the Djiribul people and a respected Indigenous specialist, strategist and service provider. She is known for her work with corporate Australia and governments in helping them achieve their goals and to advance with skill and confidence. Her reputation is one of collaboration and vision, and her keynote address will cover Australia’s shared history with Aboriginal and Torres Strait Islander peoples, provide an understanding of why it’s important to engage with this audience, and engage differently, and inspire attendees to consider their own role, through the workplace as well as through their personal sphere of influence.

Developing cultural competency to unlock shared learning
Speaker: Tanya Koeneman, Specialist Policy Advisor, NSW Department of Planning and Environment

Finding common ground
Speaker: Corie Taylor, Senior Consultant, Indigenous Sector Practice
Climate Change and Sustainability, EY

Future of First Nations engagement
Speaker: Noel Niddrie, Managing Director, Winangali

Panel Discussion – facilitated by Elle Davidson, GHD

DAY TWO

Wednesday 24 October
### DAY TWO

#### Wednesday 24 October

**Breakout #1**
**Macarthur Room #1**

**Shaking it up: behaviour change**

Consumer trends and the future of community engagement.  
Speaker: Kristina Dryza, Futurist and author

**Community engagement and climate change**

Speakers: Mara Bun, President of the Australian Conservation Foundation, Company Director of the Gold Coast Waterways Authority and former CEO of Green Cross Australia and Tessa Fluence, Australian Conservation Foundation

**Turning trust into behaviour change**

Speaker: Angela Heck, Marketing and Communications Manager, City Smart

**Breakout #2**
**Macarthur Room #2**

**Shaking up our future: digital engagement**

Shakin’ up digital engagement with wikis

Step into a new world of digital engagement  
Speakers: Amanda Newbery & Rob Gravestocks, Articulous

Engaging communities through an experience: Digital engagement and gamification to build Australia’s infrastructure  
Speakers: Nina Milinkovic and Maddy Carville, Aurecon

**Breakout #3**
**Macarthur Room #3**

Movers and shakers: case studies

Next Generation Community Engagement: Community ownership, involvement and understanding – lessons from Melbourne’s water sector  
Panel: Dr Sara Bice, Kirsty O’Connell, Dr Kirsty Jones, Alicia Pickering, Michael Bermingham

Anatomy of Queensland’s top priority infrastructure project  
Speaker: Matthew Martyn-Jones, General Manager, Strategy Communications and Engagement, Cross River Rail Delivery Authority

**Breakout #4**
**Macarthur Room #1**

Shaking up our future: emerging areas in engagement

Navigating complex engagement strategies in the healthcare industry  
Speaker: Zanthea Chulio - Community and Stakeholder Engagement Officer, Brisbane North PHN

Engaging with contaminated communities during environmental investigations and remediation  
Speakers: Sharon Suzor, AECOM National Communications and Engagement Lead, and Ross McFarland, AECOM ANZ Chief Scientist

**Breakout #5**
**Macarthur Room #2**

Shaking up the practice

Communication strategies to make public engagement more effective  
Speaker: Kristian Jaakkola, AmoTech

Why community engagement is a lot like dating!  
Speaker: Cindy Plowman

Professionalising community engagement: Steps towards legitimacy or buying in to the System? A debate.  
Speaker: Dr Sara Bice and panel

**Breakout #6**
**Macarthur Room #3**

A fair shake

Behind the scenes of participatory budgeting  
Speakers: Kimbra White, MosaicLab; Jeremi Moule, Deputy Secretary, Victorian Department of Premier and Cabinet and Helen Christensen, IAP2

---

**Session Times**

- **7:30am**  
  Registration desk open, Woolshed Conference Centre foyer

- **7:30am - 8:30am**  
  Barefoot “Wedding Breakfast” on the Marina Lawn sponsored by RPS Group

- **8:20am - 8:45am**  
  Welcome to Country Ceremony, Marina Lawn

- **9:00am - 10:40am**  
  Conference opening and keynote session 1  
  Shaking it up: behaviour change

- **10:40am - 11:10am**  
  Morning tea

- **11:10am - 12:50pm**  
  Keynote session 2  
  Shaking it up: engaging with First Nations

- **12:50pm - 1:45pm**  
  Lunch

- **1:45pm - 3:00pm**  
  Shake it out: breakout sessions

- **3:00pm - 3:30pm**  
  Afternoon tea

- **3:30pm - 5:00pm**  
  Shake it out: breakout sessions

- **5:00pm - 5:30pm**  
  IAP2 Australasia Board Q&A Session, Romney Room

- **5:30pm - 6:15pm**  
  IAP2 Australasia Annual General Meeting, Romney Room

- **7:00pm – 7:30pm**  
  Pre-Dinner Drinks, Macarthur Terrace, InterContinental Sanctuary Cove

- **7:30pm – 11:00pm**  
  Core Values Awards Gala Dinner, Macarthur Ballroom, InterContinental Sanctuary Cove
The disruptive technological trends shaping the 21st century, and why the future is better than we think, Future Crunch.

Technology, which used to be thought of as a function to be outsourced, or a sector on its own, is now a strategic layer across all aspects of the economy. Global connectivity, digitisation, blockchain, artificial intelligence, intuitive computing, robotics, renewable energy, 3D printing and biotechnology. Together, they’re like a roaring tornado creating once in a hundred year revolutions in every industry at once. Understanding what’s over the horizon is essential for anyone wishing to harness the opportunities of a rapidly changing global economy in the 21st century.

Sponsored by ArneTech

Breakout #7
Macarthur Room #1

Shaky times. Resilience building in times of challenge and opportunity - for the community and for the practitioner.

GC2018 Commonwealth Games: one project, many possibilities
Speaker: Julie Castle, Struber

Does say we’re resilient make it so?
Speaker: Sioux Campbell

How to stop worrying and love the engagement process (in urban planning and development projects)
Speaker: Allan Tranter, Founding Director, Creating Communities

Breakout #8
Macarthur Room #2

Shaking up our future: youth engagement with Engage 2 Act Youth

This is our time. Engaging to act: the trick and treat of youth engagement
Speaker: Paul Kooperman

School engagement: giving the future generation a voice
Speaker: Dominic Luddy

Breakout #9
Macarthur Room #3

Movers and shakers: case study and panel

Engaging in three dimensions

2D artist impressions have been used to support public participation for decades. How is the new wave of 3D modelling influencing the kinds of conversations we can have with communities and can it lead to better internal collaboration between engagement and technical teams? The panel will bring together public participation, 3D modelling and urban design practitioners in a live, unscripted and interactive panel discussion

Speakers: Libby Mitchell, GHD Chair, Frances Wickerson, GHD, Kevin Begg, GHD, James Barrow, Urban Circus

Breakout #10
Macarthur Room #1

Shaky ground

How do we engage when there is no trust?
Speaker: Kylie Cochrane, IAP2 International Presiding Member

Building trust when engaging with different cultures.
Speaker: Chris Mene, Mene Solutions

Breakout #11
Macarthur Room #2

Movers and shakers
Core Values Awards finalists case studies and insights from the judges

A Core Values Awards finalist: Northern Corridor Improvements (NCI) Project (Design Consenting Phase), Aimee Brock, NZ Transport Agency

A Core Values Awards finalist: How the City of Casey got the whole organisation excited about engagement, Ann Selby, City of Casey

Breakout #12
Macarthur Room #3

Shaking up our thinking

Autopsy of deliberation
Speaker: Lucy Cole-Edelstein, Senior Executive – Engagement, Straight Talk part of the RPS Group

Where does our most trusted news come from?
Speaker: Anne-Marie Kirkman, GHD & Justin Cain, Reputation Institute
DAY FOUR
Friday 26 October

9:00am - 2:00pm
A guided tour of a World Heritage site

A guided tour of a World Heritage site – Springbrook National Park
Michael Lusis

$33 per person (covers transport, lunch at own expense)

Meet in Hotel Foyer near reception, InterContinental Sanctuary Cove at 8:30am.

Disclaimer: All conference sessions and social events are held at the InterContinental, Sanctuary Cove. Program may be subject to change.
Conference app

This year, in the interests of taking steps towards a paperless conference, the full conference program, including session descriptions, speaker bios, social function details, sponsor information, delegate list and much more will be available to view on your smartphone or tablet via the official IAP2 Australasia 2018 Conference App.

We strongly encourage all delegates to download the app. To download:

- Direct your smart phone or tablet browser to cumulusapp.com and enter the event key: shakeitup. If using Cumulus for the first time, you will need to create an account.
- Bookmark the webpage to your home screen to create the app icon.

Please check the app Notice Board regularly for updates, changes and important announcements, including competitions and sponsor messages. You will see a blue dot appear where there is new information or a notification.

Delegates can also ask questions for the speakers using Slido, which can be accessed via the Links page in the conference app.

Thank you to Articulous for sponsoring the Conference App this year.

Dress code

The dress code for conference sessions is business casual. Although we are meeting in sub-tropical Gold Coast, conference centre air conditioning can be cool at times, so please bring a warm layer (light jacket, wrap or cardigan) to keep on hand during conference sessions.

Photography and filming

Some sessions will be video recorded, and photographs will also be taken during the event. If you do not wish your photograph to be published, please speak to the photographer on the day or email info@iap2.org.au.

Conference Huddle Room

On Wednesday and Thursday, delegates are welcome to use the conference “Huddle Room” (Leicester Room, upper level) to continue conversations, hold meetings or brainstorm ideas.

WiFi

The InterContinental Sanctuary Cove provides free WiFi for conference delegates. The access code is CONF2018.

Special dietary requirements

InterContinental Sanctuary Cove has been advised of the names and requirements of those who noted special dietary requirements on their registration, and have accommodated requests to the best of their ability.

During conference buffets, there will be a dedicated dietary buffet table. For dinner guests, let one of the banquet staff know that you have a special dietary requirement when seated at the table. Please feel free to speak to InterContinental staff if you have any questions.
Young and Emerging Professionals Mixer – Tuesday 23 October at 5:30pm – 6:30pm

All young and emerging professionals are welcome to join us in the InterContinental Lobby Bar before the Welcome Reception. Purchase your own drinks at the bar.

Welcome Reception – Tuesday 23 October at 6:30pm – 8:30pm

For full delegates, the conference officially kicks off in the tropical gardens of the Fountain Terrace where you can relax, reconnect and meet new colleagues over a drink and canape or two.

Dress code: Smart or dressy casual.

Conference Icebreaker Breakfast – Wednesday 24 October at 7:30am – 8:30am

If you are a full conference delegate, make sure you set your alarm early on Wednesday to join us for a fun “Barefoot Wedding Breakfast” hosted by Straight Talk part of the RPS Group on the Marina Lawn. Providing a chance to kick off your shoes and enjoy the grass between your toes, this breakfast will energise and “break the ice” for a productive day ahead.

The breakfast will conclude with a Welcome to Country and Smoking Ceremony, before all delegates make their way to the plenary conference room.

Core Values Awards Gala Dinner – Wednesday 24 October at 7:00pm – 11:00pm

Join us for the IAP2 Australasia “night of nights” where the winners are announced for the 2018 IAP2 Australasia Core Values Awards. Enjoy a three course meal as we present the awards, followed by some dancing and great tunes spun by DJ Clariti.

Full conference delegates have a ticket included in their registration. Seating will not be allocated, meaning guests can sit at any unreserved table.

Post-conference Tour - Springbrook National Park - Friday 26 October at 9:00am - 2:00pm

Join host, Michael Lusis on a guided tour of a World Heritage site – Springbrook National Park.

The cost is $33 per person (covers coach transport). Delegates can purchase lunch at a local café at own expense. Wear comfortable clothes and sturdy walking shoes. As we will be moving between different climate zones, dress in layers. Wear sunscreen, carry at bottle of water and money for lunch, and bring an umbrella just in case.

The tour group will meet in Hotel Foyer, InterContinental Sanctuary Cove at 8:30am.

If you would like to join the tour, and haven’t already registered, please put your name down at the IAP2 table in the exhibition area.
Thank you to our sponsors for supporting our conference. Please take the time to visit our sponsors and exhibitors during breaks.